

AQUATICA POLICY

Since 1996, when we embarked on the AQUATICA diving centre venture in L'Estartit and the Medes Islands, we have tried to apply the concept of eco-friendly diving to all the activities that we organise.

At the same time, We undertake to carry out our work with the utmost respect for and protection of the environment, making ongoing improvements wherever possible in environmental techniques.

We acknowledge our responsibilities towards our environment and we want to carry on improving always, which is why :

We will energise the collection, breakdown and updating of information received from our clients and all the other persons involved in the campsite. In this way we hope to increase the quality of our services, meet and even anticipate our clients' holiday expectations, and **provide the extra degree of satisfaction that marks the difference between a good holiday and an exceptional holiday.**

We will use all necessary resources as efficiently as possible, integrating our employees and suppliers, for continuously improving our services, while ensuring compliance with regulatory requirements that apply to us , both legal and volunteers, and we will maintain our policy of anticipating and going beyond the requirements of the relevant legislation

We will design and develop our services in the most compatible way with our surrounding environment, respecting it and enhancing knowledge of it as relates to its culture and its traditions and integrating ourselves into society, while taking special care to preserve natural resources:

- To work towards minimisation of the amount of waste products generated, recycling them wherever possible and, as the last step, promoting correct waste management.
- Continuously to optimise the existing measures to reduce water, energy and other natural resources consumption.
- Correctly to manage discharges and emissions to ensure that the impact is as environmentally compatible as possible.

We maintain a suitable working climate so that we can all feel satisfied with our role within the organisation, so that we can all feel proud of our establishment and our profession.

We apply our internal training plan, in order to continue to ensure the correct level of qualifications of all staff in their settings, promoting the participation and skill-adaptability of all.

We develop and manage an annual programme of environmental improvement activities that sets the environmental benchmarks to be achieved, because,

THE CONSERVATION OF THIS NATURAL ENVIRONMENT THAT WE ARE PRIVILEGED TO ENJOY DEPENDS ON EACH AND EVERY ONE OF US, **FOR ONLY WITH OUR DAY-TO-DAY WORK WILL WE OFFER A GOOD SERVICE AND ENSURE CONTINUITY FOR TOMORROW**

L'Estartit, May 2021

Josep Maria Pla
-Director-
AQUATICA